HVCC QUESTIONS

A key component of the original Home Valuation Code of Conduct (HVCC) included the formation of an "Independent Valuation Protection Institute," which was to handle receipt of all HVCC-related complaints and maintenance of the Code of Conduct. Unfortunately, the IVPI was not created as originally planned; therefore, there is currently no formal entity which processes these complaints.

Contact the Federal Housing Finance Agency, the federal agency charged with oversight of Fannie Mae and Freddie Mac, the two entities subject to the provisions of the HVCC. The Federal Housing Finance Agency can be contacted at fhfainfo@FHFA.gov.